



DEPARTMENT OF VETERANS AFFAIRS
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is GSAAvantage.gov

Medical Equipment and Supplies
FSC Group 65, Part II, Section A
FSC Classes: 6530

Contract Number: 36F79718D0371
Contract Period: May 1, 2018 to April 30, 2023

*(For more information on ordering from Federal Supply Schedules, enter the following address into your web browser:
<http://gsa.gov/portal/category/100623>)*

One Direct Health Network, Inc.
2964 Peachtree Rd NW, Suite 400
Atlanta, GA 30305
Ashley Way, Vice President
Phone #: 866-957-0550
Fax: 843-800-0064
OneDirectHealth.com

Business Size: **Small**

"Prices Shown Herein are Net (discount deducted)"

Customer Information:

1a. List of awarded special item number(s):

SIN: A-70 Page [4]

SIN: A-72 Page [4]

SIN: A-89 Page [4]

2. Maximum order: SIN A-70 & A-72 \$50,000, SIN A-89 \$100,000

3. Minimum order: \$2,700

4. Geographic coverage (delivery area): Nationwide

**5. Point(s) of production (city, county, and State or foreign country):
Macomb, MI**

6. Prices shown herein are Net (discount deducted)

7. Quantity Discounts: Additional 5% when 2 or more rental units are purchased on the same purchase order and being shipped to the same location

8. Prompt Payment Terms: Net 30 days

**9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold:
Accepted at and below the micro-purchase threshold, with no maximum amount**

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Accepted above the micro-purchase threshold, with no maximum amount

10. Foreign items (list items by country of origin): Not Applicable

11a. Time of delivery: 2 days ARO

11b. Expedited delivery: 1 day ARO. The government is responsible for the difference between normal and expedited delivery, wave expedited delivery charges for presidential declared emergencies

12. FOB Point(s): Destination to all 48 contiguous states and the District of Columbia; Point of Exportation to AK, HI, & PR

**13a. Ordering address(es): One Direct Health Network, Inc.
1150 Hungryneck Blvd, Ste C-373
Mt. Pleasant, SC 29464**

13b. Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3

**14. Payment address(es): One Direct Health Network, Inc.
1150 Hungryneck Blvd, Ste C-373**

One Direct Health Network, Inc., 866-957-0550, OneDirectHealth.com

Mt. Pleasant, SC 29464

- 15. Warranty provision & Returned Goods Policy: See Attachments A & B**
- 16. Export packing charges, if applicable: Not Applicable**
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Accepted above the micro-purchase threshold**
- 18. Terms and conditions of rental, maintenance, and repair (if applicable): See Attachment D**
- 19. Terms and conditions of installation (if applicable): See Attachment C**
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): Not Applicable**
- 20a. Terms and conditions for any other services (if applicable): See Attachment E**
- 21. List of service and distribution points (if applicable): One Direct Health Network, Inc.
1150 Hungryneck Blvd, Ste C-373
Mt. Pleasant, SC 29464**
- 22. List of participating dealers (if applicable): Not Applicable**
- 23. Preventive Maintenance (if applicable): Not Applicable**
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not Applicable**
- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g., contractor's website or other location). The EIT standards can be found at www.Section508.gov/ : Not Applicable**
- 25. Data Universal Number System (DUNS) number: 080122918**
- 26. Notification regarding registration in System for Award Management (SAM) database: Yes, registered**

One Direct Health Network, Inc.
Contract Number: 36F79718D0371
FSS Contract Products and Pricing

SIN	Product Number	Product Description	FSS Price with IFF
A-70	trx0100	T-REX Knee with Bench , Daily Rental Rate - The T-REX knee is the only device that allows functional rehabilitation of the knee throughout all "planes of motions" by allowing one than one joint to move at one time. Can be used to reduce Edema, relieve pain, breakdown scar tissue, restore RANGE OF MOTION and improve Functional Strength.	\$90.45
A-70	trx0200	T-REX Shoulder with Bench , Daily Rental Rate -The T-REX Shoulder Rehab device is designed with a tri-actuator system that allows patients to engage in the same range of motion exercises, and with the same resistance-load as a physical therapist. Our patented design helps achieve “plastic deformation” of the scar tissue, reducing the likelihood of adhesive capsulitis, or frozen shoulder.	\$90.45
A-70	trx0300	T-REX Elbow with Bench , Daily Rental Rate - The T-REX Elbow Rehab device is designed with a tri-actuator system that allows patients to engage in the same range of motion exercises, and with the same resistance-load as a physical therapist.	\$90.45
A-70	trx0400	T-REX Ankle with Bench , Daily Rental Rate - T-REX Ankle is the only device in physio rehabilitation market that is an automated remote control powered unit that allows a doe Dorsi Flexion and Plantar Flexion Range of Motion therapy with static progressive stretching. Allows for eccentric, concentric, isometric exercises. T-REX Ankle allows patients to engage in true ankle Range of Motion therapy by focusing all treatment directly on the ankle joint.	\$90.45
A-70	NICE1	NICE (cold compression) Daily Rental Rate - NICE1 delivers precise cold therapy without ice. It also provides programmable pneumatic compression which is proven to reduce edema and speed recovery. NICE1 integrates these highly effective therapies in a small (8 x 8 x 8 inches) and lightweight (9 lbs.) package with an easy-to-use touch screen interface.	\$50.25
A-72	100-154	Enso Pain Relief (includes 3 month supply of patches)	\$1,859.30
A-89	SP-01G-01C	Surface 1 gallon jug	\$90.45
A-89	01G-01-C	8 HR Defense 1 gallon jug	\$82.41
A-89	HW-01-C	8 HR Defense Wipes (100 Wipes)	\$190.95
A-89	02-01-C	8 HR Defense 2OZ Bottles (48 bottles, 1 case)	\$458.29

Return of Goods Policy

ONE DIRECT HEALTH - RETURN POLICY:

It is our policy that if there is a deficiency or failure with your product, a replacement will be made available for you free of charge. If product is defective or does not properly fit than you must notify One Direct Health, Inc. of the problem within 30 days of acceptance the product. Please call One Direct Health, Inc. (866) 957-0550. There is no restocking fee at any time. No RMA is required. A replacement product is provided within 48 hours. The patient is not charged for the time the equipment is unusable. The units are cleaned / sterilized prior to moving them into the patient's home. The patient does not need to clean them.

OneDirect Health will pay for the items shipped in error, damaged goods or other circumstances not due to government error.

52.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (JUL 2013) (TAILORED)

(a) Inspection/Acceptance. The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The Ordering activity reserves the right to inspect or test any supplies or services that have been tendered for acceptance. The Ordering activity may require repair or replacement of nonconforming supplies or reperformance of nonconforming services at no increase in contract price. If repair/replacement or reperformance will not correct the defects or is not possible, the Ordering activity may seek an equitable price reduction or adequate consideration for acceptance of nonconforming supplies or services. The Ordering activity must exercise its post-acceptance rights—

- (1) Within a reasonable time after the defect was discovered or should have been discovered; and
- (2) Before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item

Contact Information for Returns

Contact Person: Ashley Way

Email: AshleyW@onedirecthealth.com

Customer Service: 866.957.0550

Warranty

T-Rex units come with a 100% money back guarantee. It is our policy that if there is a deficiency or failure with your product at any time, a replacement will be made available for you free of charge.

52.212-4 (o) (TAILORED)

Warranty: The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. In the event that the terms of the contractor's standard commercial warranty conflict with the warranty terms contained in this clause, the terms of this clause will govern this contract, unless some other resolution is specified in the award document.

52.212-4 (p) (TAILORED)

Limitation of liability: Except as otherwise provided by an express warranty, the contractor will not be liable to the Government in a breach of warranty action for consequential damages resulting from any defect or deficiencies in accepted items. In the event that the terms of the contractor's standard commercial warranty/limitation of liability clause(s) place greater limits on the contractor's liability than do the terms contained in this clause, the terms of this clause will govern the contract.

Contact Information for Warranty

Contact Person: Ashley Way

Email: AshleyW@onedirecthealth.com

Customer Service: 866.957.0550

Installation

All installation for this RENTAL item, is provided at no additional charge. This includes: delivery, set-up, disposable soft goods (hypoallergenic comfort pads), pick up, and servicing devise (if needed). If a replacement is required installation of the replacement will be provided at no charge.

Contact Information

Contact Person: Ashley Way

Email: AshleyW@onedirecthealth.com

Customer Service: 866.957.0550



One Direct Health Network Rental Agreement

Our product is designed for maximum results to be rented in 30 day intervals. All initial purchase orders are for 30 days; this includes, at no additional charge: delivery, set-up, patient instructional session, disposable soft goods (hypoallergenic comfort pads), pick up, and servicing device (if needed).

We understand that all patients heal and recover at different speeds. Additional extension, after the initial rental, can be rented for a daily fee (\$120.00 per day).

Throughout the entire rental process, service of the device is included (unlimited).

Contact Information for Warranty

Contact Person: Ashley Way

Email: AshleyW@onedirecthealth.com

Customer Service: 866.957.0550

There is no fee for early cancellation. If a replacement is required it will be provided within 48 hours. There will be no charge for the time the patient is unable to use the equipment due to a replacement item needed. Per-diem and car rental are not applicable. The units are cleaned / sterilized prior to moving them into the patient's home. The patient does not need to clean them.

Training

All training is provided at no additional charge. Training includes: patient instructional session.

Contact Information

Contact Person: Ashley Way

Email: AshleyW@onedirecthealth.com

Customer Service: 866.957.0550